



# Supply Station

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USA

[www.supplystationusa.com](http://www.supplystationusa.com)

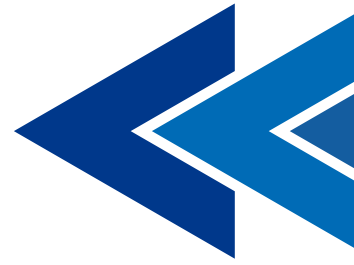
1968 S. Coast Hwy, Suite#5004, Laguna Beach,  
Orange County, CA 92651

## ABOUT THE COMPANY

**Retail Ecommerce Solution DBA Supply Station USA**, initially was ecommerce venture that evolve to a direct client relationships, especially with Local and Federal agencies, leveraging their 20 years of cumulative experience. As a 100% Asian minority-owned enterprise, they've cultivated partnerships with over 60 vendors, specializing in hard-to-source supplies and equipment. By intimately understanding agency needs, they establish working relationship with multiple suppliers to secure the most competitive prices and timely deliveries. What sets Supply Station USA apart is their dedication to establishing robust business relationships with clients, ensuring accessibility and effective communication throughout the procurement process. **Supply Station USA** excels in providing personalized procurement solutions tailored to the unique requirements of their agency clientele.

Retail Ecommerce Solution  
DBA: SUPPLY STATION USA  
Classification: SINGLE MEMBER LLC  
CAGE Code #: 8UUL8  
CA SB number Certification ID: 2022320

**CA** State Filing #: **201922610500**  
SAM UEI #: **TH2WDJHM1NV7**  
DUNS #: **117138013**  
Federal Tax ID: **84-2289056**  
**CA** Seller's Permit #: **219733056-00003**



# **PRODUCT LINE CARD**

Office and School Supplies  
Printing Supplies  
Electronic and Electrical Supplies  
Medical, Surgical, Dental & Laboratory Equipment Supplies  
Emergency Medical Supplies  
Personal Care and Hygiene Products  
Construction Supplies  
Furniture, Lockers and Cabinets  
Janitorial Supplies  
Kitchen Supplies Uniforms,  
Protective Gear and Equipment IT Products,  
Hardware and Software Projectors and TV's Special Needs  
Supplies Military Supplies and Uniforms  
Corrections and Rehabilitation Supplies and Equipment  
Industrial and Safety Supplies  
Customized and Promotional Items

## **NAICS CODES**

238210, 316110, 316210, 316990, 322121,325611, 325612, 332215, 333310, 334118  
334310, 335200, 339100, 339112, 339940, 423120, 423210, 423420, 423430, 423450  
423610, 423690, 423840, 423850, 423940, 424120, 424130, 424210, 444100, 453210  
456120, 456191, 458320, 484210, 493110, 512110, 512191, 517111, 517112,517410  
518210, 541330, 541512, 541513, 541519, 541614, 541690, 561210, 561720

Department of Education, Virgin Islands  
DoDEA Guam Field Office  
Naval Base Coronado  
NAVFAC SW, San Diego  
Sinapalo Elementary School, N. Mariana Islands  
United States Navy, Bahrain  
Travis AFB Youth Center  
Base Alameda USCG Child Development Center  
Orange County Child Care Regional Office  
CHP Bishop  
CA Department of Justice  
CDCR N.A. Chaderjian High School  
CA-DSS Monterey Park Child Care Office  
CHP Cordelia CVEF  
CHP Westminster  
DSS Rohnert Park Regional Office  
CA DSS  
CDCR HQ-Division of Juvenile Justice  
CHP Contra Costa  
California Department of Fish and Wildlife  
Medical Board of CA  
State Water Resources Control Board  
CHP El Centro  
Employment Development Department  
CHP Inland Division (801)  
CHP Quincy

DSS Sacramento South Child Care Regional Office  
CUIAB Administrative Services  
Orange County Adult & Senior Care Regional Office  
DSS Monterey Park Regional Office  
DSS - San Jose Child Care Office  
Chico Regional Office-Child Care  
CHP Valley Division Office  
CHP Rancho Cucamonga  
BFS Central Valley Crime Lab  
Virgil Middle School  
Oakland Adult & Senior Care Regional Office  
CA Department of Social Services  
California Highway Patrol  
CA Department of Social Services Roseville  
CDSS / CCLD  
CA DSS Monterey Park Regional Office  
Medical Board of California  
Osteopathic Medical Board of California  
El Segundo Adult & Senior Care Office  
Sacramento Children's Residential Program Office  
Woodland Hills Adult and Senior Care Regional Office  
San Jose Children's Residential Regional Office  
Bureau of Automotive Repair  
Department of Rehabilitation  
California Highway Patrol Monterey Park

*"I have had the pleasure of doing regular business with Sofia Ortega of Retail Ecommerce (Supply Station USA) on behalf of the California Department of Fish and Wildlife for more than three years now. Sofia has been consistently professional and has provided excellent customer service since day one. She is timely and pleasant with her communications, and submits prompt, competitive pricing. On the rare occasion that an issue has arisen with the delivery of an incorrect item (and this is extremely rare), Sofia has always been quick to resolve the matter and have the correct item shipped right away. I have tasked her with a wide range of sometimes out-of-the-ordinary products to source, and she has proven resourceful and makes all attempts to locate them at reasonable prices for me. Whenever I collaborate with fellow purchasing colleagues, Sofia at Retail Ecommerce is always the #1 rep and vendor that I recommend, and is well-known as a favorable vendor to do business with in my region."*

**Jennifer Ludovissy, California Department of Fish and Wildlife Region 5**



# RETURN, RESTOCKING AND CANCELATION POLICY

**Damaged Product Box** If Customer receives a damaged box upon delivery, please refuse the products upon the original delivery attempt. If damaged products are accepted from the carrier, such damage should be noted on the carrier delivery record. Please save the product and the original box and packaging and notify [Supplystationusa.com](http://Supplystationusa.com) immediately to arrange for a carrier inspection and a pick up of damaged products. Please notify Supply Station USA Customer Service at [support@supplystationusa.com](mailto:support@supplystationusa.com) of damaged products WITHIN THE FIRST 10 DAYS of receipt. Timely receipt of this information is necessary for Supply Station USA to file a damage claim. Damaged merchandise will only be exchanged for the exact same product.

**Defective Products** If you have received defective merchandise you must contact [supplystationusa.com](http://supplystationusa.com) within 30 days for Return/Exchange. All defective merchandise will be inspected once returned to our warehouse. We can then issue you a full credit, store credit, or replacement to be redelivered. After 30 days, customers will have to contact the manufacturer directly, most manufacturers have 1-year warranties.

**Restocking of Non-Damaged/Defective, and Unopened** If you have non-defective and unopened merchandise within 30 days of original purchase date, We will give you an address to ship the product to at your expense subject to a 15% restocking fee.

**Non-Damaged/Defective, Opened** We will not accept returns on merchandise that has been opened and is not defective.

**Replacement Policy** Supply Station USA will not ship replacement merchandise until receipt of damaged or defective item. All defective or damaged returns are subject to verification by one of our staff members.

**Cancellations** [supplystationusa.com](http://supplystationusa.com) uses one of the most efficient and prompt processing systems available for online and phone order completion. Because of this, it is often difficult to cancel an order after it has been placed. Once the order is sent to our warehouse, where it is processed for shipment, it cannot be canceled. If you wish to cancel a placed order, please contact our customer service center as soon as possible after placing the order